

САПА САЛАСЫНЫҢ МАҚСАТТАРЫ

September 2025

Алматы қ.

QUALITY OBJECTIVES

№ QO-03-25

Almaty

Quality Objectives of the Department of Scientific Information Library and Electronic Resources Management for the 2025–2026 Academic Year

The Quality Objectives of the Department of Scientific Information Library and Electronic Resources Management of the Kazakh National Conservatory named after Kurmangazy (hereinafter – the Conservatory), under the Ministry of Culture and Information of the Republic of Kazakhstan, for the 2025–2026 academic year are as follows: bringing the university into maximum compliance with the requirements of the Quality Management System (QMS), as regulated by the international standard **ISO 9001:2015** and the national standard **ISO 9001-2016** “Quality Management Systems — Requirements” (hereinafter – QMS); ensuring continuous improvement of the effectiveness of the QMS, including:

1. Ensuring the educational programs of the Conservatory are provided with full-text electronic versions of educational, scientific, and musical literature;
2. Improving the quality of digitization of the collection (books, scores, manuscripts, periodicals) through the introduction of modern scanning equipment and strict quality control of PDF versions;
3. Developing the J-IRBIS Electronic Library by carrying out regular input and editing of bibliographic records;
4. Expanding access to national and international databases (Scopus, Web of Science, EBSCO, Wiley, ScienceDirect, etc.), providing user support and conducting training activities;
5. Providing informational support to users: preparing guidelines, carrying out distributions, offering consultations, and responding to requests regarding access to databases and the electronic library;
6. Ensuring the preservation and security of resources: performing regular backup of IRBIS 64+ databases, implementing RFID technologies, and applying preventive measures for collection protection;
7. Enhancing the professional level of department staff through participation in seminars, trainings, and webinars on library and information services and international resources;
8. Developing cooperation with university libraries and cultural organizations in Kazakhstan and abroad, including interlibrary loans and joint projects;
9. Conducting an analysis of the internal and external environment (SWOT analysis) to assess the strengths and weaknesses of the department’s work, identify risks and outline development prospects.

**Vice-Rector for Scientific and Creative
Activities and International Cooperation**

**Head of the Project Office of Quality
Management, Internal Audit and Strategic
Planning**

Compliance officer

**Head of the Department of Scientific
Information Library and Electronic
Resources Management**



A. Nussupova

A. Sarymsakova

G. Jaguparova

F. Akylbek